

Health and cleaning protocol

We have created a hygiene and cleaning protocol in our establishment, extraordinary hygienic measures in order to create a safe environment for both our guests and staff.

Read on to learn more about updates and changes that apply to your stay.

- 1) The use of a mask is mandatory in the common areas of the establishment.
- 2) Disinfectant gel dispenser at Reception.
- 3) We have provided PPE for our staff.
- 4) Protective screens in the customer service area.
- 5) We have implemented a rigorous cleaning and disinfection program:
 - All facilities will be disinfected daily in accordance with the hygiene guidelines set by Health authorities.
 - The room keys will be completely disinfected.
 - The reception staff will disinfect the counter each time a customer service ends.
 - The POS terminals will be disinfected regularly.
 - Open or pedal bins and inner bag.

Contact us for any clarification at reservas@hostalzamora.com

We would like to thank all customers for understanding this new situation that we find ourselves in. We hope that the circumstances improve as soon as possible and we can all enjoy our great city again.

Note: This action plan is a document in constant evolution that will be updated in accordance with the decisions that the competent authorities adopt in terms of safety and hygiene.